

Health Groups Hail NHF

By [Garfield L. Angus](#) October 16, 2015

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Story Highlights

Several groups in the health sector are hailing the National Health Fund (NHF), for copping the top award in the 2015 Public Sector Customer Service Competition (PSCSC).

At the awards ceremony held recently in Kingston, the agency walked away with the coveted Prime Minister's trophy for being the Best Customer Service Entity – Multiple Locations.

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NHF is doing exemplary work to improve the health of the nation.

President of the Nurses' Association of Jamaica (NAJ), Janet Coore-Farr, said the

"(The NHF) is doing public education, which is a wonderful thing; we need health promotion and public education. You deserve the awards and we congratulate you," she said.

Second Vice President of the Jamaica Medical Doctors' Association (JMDA), Dr. Autrene Buchanan Waite, credited the NHF staff, noting that they exemplify "professionalism at its best."

"The NHF has had a great impact on the health of the society, and that is how we will have a productive country; by having a healthy society. I will like for them to continue the work that they are doing in ensuring that the Jamaican public, who are unable to fully afford the cost of medication and health care, is able to do so, and remain healthy and productive," Dr. Buchanan Waite said.

For President of the Jamaica Association of Private Pharmacy Owners, Shereen Cox, the awards are "a wonderful accomplishment," for the NHF.

She said since its inception in 2003, the agency has been contributing to reducing the burden of health care on Jamaicans.

"It is an agency that both pharmacy owners, pharmacists, and the Jamaican public have commended for customer service, and for always being responsive to the various queries and challenges we have," she said, while also hailing the leadership of Chief Executive Officer, Everton Anderson.

Meanwhile, Mr. Anderson attributed the success of the agency to the dedicated efforts of the staff to serve the public.

"It is a motivation to us that we are recognised, and we will strive to raise the bar of service to all our customers," he pledged.

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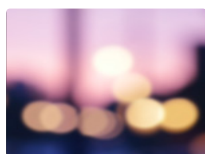
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